

UPDATE to Statewide Implementation of the Health and Human Services Commission Electronic Visit Verification Initiative

Timeline Update:

Electronic Visit Verification (EVV) will be implemented in managed care, acute care fee-for-service and Department of Aging and Disability Services (DADS) fee-for-service on January 1, 2015, with full compliance required by March 1, 2015.

EVV Services Update:

Statewide implementation of EVV on January 1, 2015, will include attendant services and private duty nursing (PDN) services provided in the home and in the community. Nursing services other than PDN will not be included in EVV on January 1, 2015, but may be considered for implementation in EVV at a later date.

Following the Health and Human Services Commission (HHSC) announcement of final awardees in September 2014, providers may begin selection of an EVV vendor. Providers should select vendors no later than October 2014 and EVV system set-up, testing and training should occur October through December 2014. Use of EVV is required by January 1, 2015. Providers will have a two month grace period from January 1, 2015 - February 28, 2015, to be in full compliance with EVV by March 1, 2015.

The following services are included in the HHSC EVV initiative:

MANAGED CARE

Personal attendant services (PAS) and PDN services provided in the home and in the community in the managed care STAR+PLUS and STAR Health programs.

ACUTE CARE FEE-FOR-SERVICE

Personal care services (PCS) and PDN services provided in the home and in the community.

DADS FEE-FOR-SERVICE

Attendant-like services provided in the home and in the community for the following programs:

- Community Attendant Services (CAS);
- Community Living Assistance and Support Services (CLASS);
- Family Care (FC);
- Medically Dependent Children Program (MDCP); and
- Primary Home Care (PHC)

EVV is currently **mandatory** for attendant-like services in the above mentioned programs provided in the following DADS regions:

- Region 9 – Midland, Odessa, San Angelo and the surrounding areas
- Region 2 — Abilene, Wichita Falls and the surrounding areas
- Region 4 — Longview, Tyler and the surrounding areas
- Region 3 — Dallas, Fort Worth, Denton and the surrounding areas
- Region 7 — Austin, Waco, Temple and the surrounding areas
- Region 5 — Beaumont, Nacogdoches, Jasper and surrounding areas

- Region 6 — Houston, Conroe, Bay City and the surrounding areas

Information on EVV at DADS can be found at: <http://www.dads.state.tx.us/EVV/>

GENERAL INFORMATION

Legislative direction from the 82nd and 83rd legislative sessions requires HHSC to implement EVV in fee-for-service and managed care.

EVV will be optional for individuals who have selected the consumer directed services (CDS) option in HHSC acute care fee-for-service (personal care services), DADS fee-for-service programs and managed care.

EVV is a telephone and computer-based system that electronically verifies service visits occur and documents the precise time service provision begins and ends.

The purpose of EVV is to verify that individuals are receiving the services authorized for their support and for which the state is being billed.

Under the HHSC EVV Initiative, providers will have the opportunity to select an EVV vendor from a list of HHSC approved EVV vendors.

HHSC, in coordination with Medicaid managed care organizations (MCOs), the Medicaid claims administrator, EVV vendors, and DADS, will be conducting provider education and training on the operational requirements and the use of EVV. Providers should monitor MCO, claims administrator, HHSC and DADS websites for additional information regarding EVV implementation. In addition, providers are encouraged to sign-up for email updates at:

<https://public.govdelivery.com/accounts/TXHHSC/subscriber/new?>

For questions regarding EVV implementation in managed care, you may send an email message to Managed_Care_Initiatives@hhsc.state.tx.us.